

NEWS RELEASE

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For Immediate Release
Date: February 17, 2011

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Iowa Workforce Development Reforms Delivery System for the 21st Century

DES MOINES – Iowa Workforce Development announced a reformed and enhanced delivery system for statewide workforce services to begin July 1st.

“Iowa’s changing economy deserves an enhanced system that provides multiple access points for workforce services throughout the state while providing intensive, fully integrated services within the regional offices for those in need of additional services and training,” stated Iowa Workforce Development Director Teresa Wahlert. “Iowa workers and businesses deserve a system concentrated on delivering services in the most customer-oriented, efficient and cost effective manner.”

Iowa’s current system has 55 field offices. The new, enhanced system will provide 16 regional integrated one-stop offices and over 500 locally enhanced access points through public libraries, ISU Extension offices, Iowa Career Access Points and others. This enhanced system will have greater availability to the public with evening and weekend hours, something not available in the current delivery model. Additionally, IWD will continue to enhance technology based services throughout the new system for the benefit of all clients. The workforce system will transition throughout late 2011 and into early 2012 to ensure a process that meets the needs of training and set-up for each locally enhanced access point.

Iowa Workforce Development and partners, provide comprehensive workforce services within the integrated IowaWORKS offices. 24/7 access to employment services, unemployment filings, job postings and more is available at www.iowaworkforce.org.

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